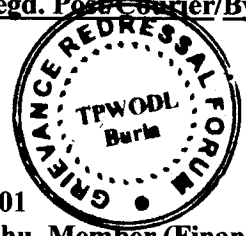


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 21204)

Date: 30/10/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/745/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sahadeb Padhan At-Soldia, Po/Ps-Lakhanpur, Dist- Jharsuguda-768219		4172-1205-1838	9938829197
3	Respondent/s	SDO(Electrical) Belpahar,TPWODL			Division B.N.E.D, TPWODL, Brajrajnagar
4	Date of Application	21.10.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	21.10.2024			
9	Date of Order	30/10/24			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

President
Grievance Redressal Forum
TPWODL, Burla - 768017

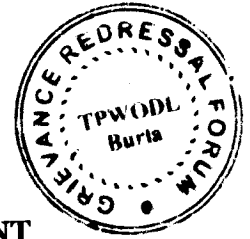
Place of Camp: SDO Office, Belpahar, TPWODL, Brajrajnagar.

appeared

For the Complainant- Sahadeb Padhan

Represented by Chaitanya Prasad Padhan

For the Respondent - SDO(Elect.) Belpahar, TPWODL.



GRF Case No- BRL/745/2024

COMPLAINANT

- (1) Sahadeb Padhan
At-Soldia,
Po/Ps-Lakhanpur,
Dist- Jharsuguda-768219
Consumer No.- 4172-1205-1838

VRS

- (1) SDO(Elect.) Belpahar, TPWODL

OPPOSITE PARTY

GIST OF THE CASE

The Complainant has filed the petition in the name of Sahadeb Padhan bearing Consumer No **4172-1205-1838** represented by Chaitanya Prasad Padhan under BNED, TPWODL, Brajrajnagar stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

SUBMISSION OF OPPOSITE PARTY

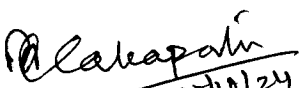
The Opposite Party has not submitted any relevant documents in this case.

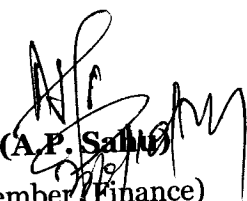
OBSERVATION


The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Domestic consumer having CD 0.15kw with initial date of p/s 02.06.2012 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. As seen, the opposite party has already ~~been~~ revised the bill of the complainant for the period from Jul'2021 to Dec'2021(30.06.2021 to 15.06.2021) and Sep'2022 to Nov'2022(30.09.2022 to 08.12.2022) and withdrawn an amount of Rs 32,680.75/- as well as Rs 461.53/- respectively so found no need of further revision

Hence, the instant case petition is hereby dismissed as no merit.

Accordingly, the case is disposed of.


(B. Mahapatra) 20/10/24
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Sahadeb Padhan, At-Soldia, Po/Ps-Lakhanpur, Dist- Jharsuguda-768219..
(2) Sub-Divisional Officer (Elect.) Belpahar, TPWODL, Brajrajnagar with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases->"GRF".